# ENCOMPASS HEALTH SOLUTIONS, INC. PRACTICE PRIVACY POLICY

Protecting your private information is our priority. This Statement of Privacy applies to Encompass Health Solutions, Inc. and governs data collection and usage. By using <a href="https://www.goencompasshealth.com">www.goencompasshealth.com</a>, you consent to the data practices described in this statement.

## **Collection of your Personal Information**

Encompass Health Solutions may collect personally identifiable information, such as your name. Encompass Health Solutions may also collect anonymous demographic information, which is not unique to you, such as your location. We may gather additional personal or non-personal information in the future.

Information about your computer hardware and software may be automatically collected by Encompass Health Solutions. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of <a href="https://www.goencompasshealth.com">www.goencompasshealth.com</a>.

Encompass Health Solutions encourages you to review the privacy statements of websites you choose to link to from Encompass Health Solutions so that you can understand how those websites collect, use and share your information. Encompass Health Solutions is not responsible for the privacy statements or other content on websites outside of <a href="https://www.goencompasshealth.com">www.goencompasshealth.com</a>.

### **Use of your Personal Information**

Encompass Health Solutions collects and uses your personal information to operate its website(s) and deliver the services you have requested.

Encompass Health Solutions may also use your personally identifiable information to inform you of other products or services available from Encompass Health Solutions and its affiliates. Encompass Health Solutions may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

Encompass Health Solutions does not sell, rent or lease its customer lists to third parties.

Encompass Health Solutions may share data with trusted partners to help perform statistical analysis, send you email or postal mail, or provide customer support. All such third parties are prohibited from using your personal information except to provide these services to Encompass Health Solutions, and they are required to maintain the confidentiality of your information.

Encompass Health Solutions may keep track of the websites and pages our users visit within Encompass Health Solutions, in order to determine what Encompass Health Solutions services are the most popular. This data is used to deliver customized content and advertising within Encompass Health Solutions to customers whose behavior indicates that they are interested in a particular subject area.

Encompass Health Solutions will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Encompass Health Solutions or the site; (b) protect and defend the rights or property of Encompass Health Solutions; and, (c) act under exigent circumstances to protect the personal safety of users of Encompass Health Solutions, or the public.

#### **Security of your Personal Information**

Encompass Health Solutions secures your personal information from unauthorized access, use or disclosure.

#### **Children Under Thirteen**

Encompass Health Solutions does not knowingly collect personally identifiable information from children under the age of thirteen. If you are under the age of thirteen, you must ask your parent or guardian for permission to use this website.

## **Opt-Out & Unsubscribe**

We respect your privacy and give you an opportunity to opt-out of receiving announcements of certain information. Users may opt-out of receiving any or all communications from Encompass Health Solutions by contacting us here:

Web page: <a href="www.goencompassheath.com">www.goencompassheath.com</a>
Email: info@goencompasshealth.com

### **Changes to this Statement**

Encompass Health Solutions will occasionally update this Statement of Privacy to reflect company and customer feedback. Encompass Health Solutions encourages you to periodically review this Statement to be informed of how Encompass Health Solutions is protecting your information.

#### **Contact Information**

Encompass Health Solutions welcomes your questions or comments regarding this Statement of Privacy. If you believe that Encompass Health Solutions has not adhered to this Statement, please contact Encompass Health Solutions at:

#### **ENCOMPASS HEALTH SOLUTIONS**

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EFFECTIVE DATE: 05/09/2024